



GUARANTEE CERTIFICATE FALDIVIA® SPEED FOLDING GATE

DEFINITION OF THE GUARANTEE

Betafence Belgium NV (hereafter “Betafence”) hereby guarantees the structural lifetime for a period of **Ten (10) years or 1.000.000 cycles**, whichever is reached the earliest and the corrosion resistance for a period of **Ten (10) years** of the Faldivia Speed Folding Gate according to technical data sheet TDS-07-14. The guarantee starts from the date of invoice issued by Betafence.

The guarantee is applicable under following conditions:

- This guarantee covers production defects of the Betafence products as well as its state of preservation.
- Any alleged defect detected within the guarantee period must be expressly claimed in writing within 30 days of its detection. A representative of Betafence will either visit the installation or be sent photo or video evidence of said defect to verify its validity. Upon request of Betafence, representative sample material into question would need to be sent to the manufacturing facility of Betafence choosing to analyze and authorize replacement.

Upon validation of the claim by Betafence, then Betafence engages to repair on site the defective product and if needed to replace the defective Betafence products free of charge, materials only, excluding coverage of possible direct and indirect costs, at the following rate:

Year 1 and 2: replaced at 100%

Year 3 and 4: replaced at 90%

Year 5 and 6: replaced at 80%

Year 7 and 8: replaced at 60%

Year 9 and 10: replaced at 50%

If necessary, an independent inspection authority of repute may be engaged to establish the true nature of the claim. Any expenses relating to such inspection will be for the account of Betafence, if the investigation proves the defect of the Betafence product is caused by Betafence.

The manufacturers guarantee of BETAFENCE is exclusively offered to users who have entrusted the installation and maintenance of their gates to one of the BETAFENCE-approved gate installers to benefit from the guarantee on its gates. It is imperative to carry out regular maintenance (minimum once per year) and to preserve all the related documents upon startup completion. It is thus recommended to subscribe to a maintenance contract. The BETAFENCE manufacturers guarantee will not be applicable in case of absence of regular servicing of the Faldivia® Speed Folding Gate.

GUARANTEE ON THE ELECTRONIC AND MECHANICAL EQUIPMENT

Betafence grants a manufacturers guarantee for the Faldivia® Speed Folding Gates, which covers the quality of the delivered mechanical & electronic equipment of the gate and which ensures free replacement of the defective parts. The manufacturers guarantee is valid for **two (2) years or 20,000 cycles** of the gate starting to count from the invoice date of Betafence to the customer of Betafence, whichever is reached the earliest. The only exception on this is the Motors and Steering unit which can benefit from an **extended guarantee period of Five (5) Years**, on the condition that regular maintenance according to the maintenance procedure pre-scribed in the Faldivia maintenance manual can be proven . Betafence engages to replace or repair the defective product but does not cover the buyer's labor & or travel costs unless this has been specifically agreed upon in the contract.

GENERAL EXCLUSIONS

- Products, which are not supplied by Betafence, including any possible detrimental impact of these on Betafence products.
- Unless approved by Betafence, any modification on the gate structure or on automation, and the use of non-compatible automation parts makes the guarantee void.
- Fencing installed at a temperature below 0°C for PVC-coated products and privacy fencing or below -10°C for polyester-coated products.
- Damages caused by temperatures above 50°C.
- Damage caused during storage, handling, transformation, installing or after erecting the product. Rust caused by cutting the Betafence product (the cut edge but as well rust due to sparks generated during the cutting process). The possible detrimental impact caused by non-compatible products.
- Damage caused by exposure to toxic, explosive, chemical, or radioactive substances (gas, liquid, or solid) and continuous exposure to elements such as dust, saltwater, smoke, or vehicle movement, except with prior agreement from BETAFENCE.
- Short-circuit damage caused by external factors (e.g., cable breakage, power surges, voltage drops).
- All consequential damage.
- All damage occurring after the warranty period.
- Fences installed less than 3 km from saline water, as well as the entire islands in the Atlantic, Pacific or Indian Ocean. Corrosion due to abnormal levels of aggressive chemicals or an environmental corrosivity higher than Class C3 (ISO 9223).
- Coating defects which are not noticeable with the naked eye at more than 5 meter of the fence. Red rust less than 2% of total coated surface per unit. White rust. Discoloration of coating and stains.
- Superficial rust or pitting on the surface of stainless steel components might occur, however the function is guaranteed.
- This guarantee does not cover failure or damage due to improper use or application, soil or structural movement, natural disasters, fire, floods, abuse or misuse, vandalism, war, negligence, vehicle impact
- Failure to perform & prove proper routine maintenance.
- In case of a complaint, the invoice will be requested by Betafence to verify the purchase date of the products. The guarantee is only valid once full payment of the invoice has been received.

- The galvanized non-plastic coated products.
- Parts of the fence which are intentionally left uncoated for earthing purposes
- This guarantee is only valid once full payment has been received.

PARTICULAR RECOMMENDATIONS

It is essential for gate owners to take note of the following recommendations:

- Regularly check the gate operation and keep the protection screen of the photocells clean.
- Keep the movement area of the gate clean and prevent the accumulation of sand, dirt, or other debris.
- Check regularly the functionality of the pressure strips & other safety equipment as per the recommendations in the maintenance instructions.
- Check the functionality and proper functioning
- Carefully read the user & maintenance guide and store it with this warranty document and other relevant documentation.
- Never remove, damage, disable, or short-circuit safety equipment such as pressure strips and photocells.
- Never modify the structure of the gate or attach additional weights or objects.
- Never modify the original electrical controls or connections.
- Never install auxiliary accessories, systems, or additional components without consulting qualified personnel and ensuring material compatibility in advance.